



HALEY HOUSE

Case Manager – Haley House (Boston, MA)

Haley House uses food and community to break down barriers, open opportunities, and strengthen neighborhoods across Boston. We are seeking a full-time Case Manager to support individuals returning from incarceration, people experiencing homelessness, and residents in our SRO housing programs.

Salary: \$60,000–\$65,000/year, based on experience

Benefits: Health, dental, PTO, and 403(b)

Key Responsibilities

- Provide case management and stabilization services to clients
- Conduct intakes, assessments, and Individual Development Plans (IDPs)
- Support clients with housing, employment, public benefits, healthcare, and community resources
- Maintain client documentation and track outcomes
- Collaborate with workforce, housing, healthcare, and reentry partners
- Build relationships with CORI-friendly employers
- Assist clients navigating reentry, homelessness, mental health, and substance use challenges

Qualifications

- Bachelor's degree in Social Work, Human Services, Psychology, Sociology, or related field (or equivalent experience)
- Experience working with justice-involved individuals and/or people experiencing homelessness
- Knowledge of public benefits, housing systems, workforce development, and community resources
- Strong communication, crisis intervention, organization, and documentation skills
- Trauma-informed, nonjudgmental, and culturally responsive approach

Please send cover letter and resume to mschueppert@haleyhouse.org.

Haley House is an equal opportunity employer committed to building a diverse and inclusive workplace.